## **NaMMAT Frequently Asked Questions**

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## ABOUT NATIONAL MERCHANT MARINE APTITUDE TEST (NaMMAT)

#### Q. Who are required to take the NaMMAT?

- A. Those who intend to enroll in a maritime program in the Philippines are required to take the NaMMAT. Eligibility includes:
  - 1. senior high school graduates,
  - 2. graduating senior high school students at the current school year, or
  - 3. degree holder or those who have previously completed some college-level courses.

## Q. What is the validity period of NaMMAT score?

A: NaMMAT scores obtained does not expire

#### Q. What is the minimum cut-off score of NaMMAT?

A: As per CHED Memorandum Order No. 7, Series of 2025, Maritime Higher Education Institutions (MHEIs) are responsible for determining and declaring their own NaMMAT cut-off scores. These cut-off scores are part of each institution's Quality Standards System (QSS).

#### Q. What modalities are available for taking the NaMMAT?

A. The NaMMAT is currently available as a paper-based test (PBT).

## Q. How can I prepare for NaMMAT?

A: To effectively prepare for the NaMMAT, start by familiarizing yourself with the test format and content as outlined in the *NaMMAT Bulletin of Information: Preparing for the Test*, available on the NaMMAT website. After completing your registration, access the NaMMAT Practice Set. The practice set closely reflects the NaMMAT content and assesses specific subtest skills and knowledge.

## Q. Do you have enough slots per testing session of the NaMMAT?

A. There are 1,000-2,000 slots allotted per test site, depending on the capacity of the venue. The number of available slots may vary significantly based on the test location.

#### Q. How many times can applicants register for the NaMMAT?

A. Applicants are allowed to register for a single test day only per testing cycle or for a particular period announced by the NaMMAT Secretariat. Multiple registrations within each cycle are not permitted, and any duplicate registration will be forfeited.

#### Q. Is there a limit on the number of times an applicant can take the NaMMAT?

A: There is no limit to the number of times an applicant may take the NaMMAT. Applicants who wish to retake the exam to improve their score may do so, provided they comply with the single registration rule per cycle and register within the specified period announced by the NaMMAT Secretariat.

## Q. How much is the registration and testing fee?

A: The NaMMAT shall be administered free of charge particularly for October 2025 cycle.

### NaMMAT ONLINE REGISTRATION

## Q. What are the requirements when applying/registering for the NaMMAT?

- A. To apply for the NaMMAT, you must have the following:
  - 1. valid personal email address
  - 2. verified NaMMAT account
  - 3. valid ID

To know more, please read <u>Bulletin of Information: Step 4: Know the Eligibility & Registration</u> Requirements.

#### Q. How to apply or register for the NaMMAT?

- 1. Create your account on the NaMMAT website using your personal email address to ensure long- term access. Avoid using temporary or institution-based email addresses (e.g., school or office emails) that may become inaccessible over time.
- 2. Verify your email address. Note that multiple accounts are strictly NOT allowed.
- 3. Register and complete your online application at <a href="https://www.cem-inc.org.ph/nammat/user/register">https://www.cem-inc.org.ph/nammat/user/register</a>. Follow carefully the on-screen instructions.

Note: If you refresh the page, abandon the registration process, or navigate back to a previous page, your application may be automatically voided or marked as "floating" or "pending." In such case, you will be unable to create a new application until the NaMMAT Secretariat manually voids the previous one.

- 4. After completing your registration, check your email for the following:
  - a. 10-15 minutes after registration: NaMMAT Registration Form
  - b. 3-5 days before your actual test day: NaMMAT Examination Permit

#### Q. Can I access the NaMMAT website using any internet browser?

A. The NaMMAT website works better in Google Chrome than in other browsers.

## Q. Can I register for the NaMMAT in person?

A. No, NaMMAT Applications are accepted exclusively online to ensure a convenient and streamlined registration processes.

#### Q. I do not have a valid ID. Can I proceed with my online registration?

A. Yes. But you are required to present a valid ID (regardless of validity) on test day. Please see below the list of valid IDs accepted on the actual test day.

- Driver's License
- Passport (particularly for foreign examinees)
- PRC License
- SSS ID
- GSIS ID (UMID)
- Voter's ID/Voter's Certification
- BIR ID (ATM type/TIN card type with picture)
- Philippine National ID (PhilID) or ePhilID
- Company / Office ID
- School ID

- Police Clearance/Police Clearance Certificate
- PNP License / Airman License
- Postal ID
- Barangay ID
- NBI Clearance
- OWWA / iDOLE card
- HDMF Transaction Card
- Solo Parent ID
- Alien Certificate of Registration Identity Card (ACR I-CARD)

#### Q. I lost my valid ID. What should I do?

A. Present a notarized Affidavit of Loss and your NaMMAT registration form.

## Q. Can I bring a photocopy of my valid ID?

A. A photocopy of your ID is not acceptable. You will be asked to fill out an Incomplete Document Form (IDF) and your test results will be hold indefinitely until you are able to present a valid ID.

## Q. Can I send a scanned copy of my valid ID after the test?

A. A valid ID is a requirement to take the NaMMAT on your scheduled test day.

## Q. The Test Center or Test Date I prefer is not available in the selection or drop-down menu during registration. What should I do?

A: If the test center or test date you prefer is not listed, it may be due to fully booked slots. If a particular test date or test center is full, it will not appear in the selection menu. If vacancies become available, the test date will reappear in the menu. If all test dates are fully booked, you will see the following message:

"All slots are currently reserved / taken. Please check back periodically to see if vacancies will open up on any test dates."

#### Q. I lost all information I entered during the online registration. What should I do?

A: Information will only be saved once the registration process is successfully completed. If you fail to finish the registration, it will be canceled, and all previously entered information will be lost. To register again, simply log in to your account and provide all the required information to complete the process.

#### Q. Where can I find my application number?

A. The Application Number is only issued to successful registrants. It can be found in the upper left-hand corner of your **NaMMAT Registration Form**.

## Q. How do I check my application status?

A. If you have successfully registered and have your application number, log in to your registration account and click on View Status/Downloads. Enter your Test Date, Application Number, and Birthdate. Make sure to select the correct test date and slot to view your registration.

#### Q. Where can I find the NaMMAT resources, e.g., practice set.

A. If you have successfully registered, you may log in to your NaMMAT account, go to Online Options:

View Status/Downloads and provide the necessary information as guided by the system to view all important guidelines and resources including the practice set. They are only accessible through your account. You may download them, but they cannot be sent via email.

## NaMMAT ACCOUNT/VERIFIED EMAIL

# Q. I was not directed to the password and/or personal information setup page while creating my account. How can I proceed to complete my account registration?

A. If you are still logged in, under the Online Options, select either the "View" tab to edit your personal information (i.e. name, and birth date) or the "Edit" tab to update your password. However, if you are already logged out and unable to log in, fill out the 'Contact Us' form and select

the topic 'Too Many Directs Error/Password Reset.'

- Q. Can I change the email address for my NaMMAT account if I no longer have access to my registered email address (e.g. school has disabled access, unable to retrieve password, etc.).
- A. For registered examinees: All registration information is already linked/associated to your verified email address. However, you may fill out the "Contact Us Here" form to request assistance. Each case will be reviewed, and further instructions will be provided based on your specific situation.

For unregistered applicants: You may create a new account using a new email address. However, the system will automatically block the new account. To resolve this, immediately fill out the "Contact Us Here" form, select "Account Activation" for the topic, and submit the required documents. Your request will be subject to review and verification by the NaMMAT Secretariat.

#### Q. I forgot my NaMMAT account password. What should I do?

- A. Click the "Request New Password" button and a password reset link will be sent to your registered email address. After setting a new password, disregard the message 'Access Denied' and just simply log out and then log back in to your account using your new password.
- Q. I cannot create a new account, because the system displays "The system has detected that you already have an account." What should I do?
- A. This means that your name may be similar to an existing name in the system. You can either retrieve your old/existing NaMMAT account or fill out the 'Contact Us' form with the topic 'Account Already Exists.'

#### **BIOGRAPHICAL DATA UPDATE**

- Q. How can I change my name and/or date of birth in my account and NaMMAT Registration
- A. Only the NaMMAT Secretariat can edit an applicant's name or date of birth. Such requests are subject to verification and may require a processing fee. To request a change, fill out the 'Contact Us' form, select the appropriate topic, and attach the necessary supporting documents. You will receive further instructions on how to pay the service fee.
- Q. How can I change other details in my application? (e.g., address, contact number, etc.)
- A: You can update these details for free during the registration period by logging into your NaMMAT account and selecting Edit Registration under Online Options.

  After the registration period, you will need to fill out the 'Contact Us' form and select 'Update Personal Details' as the topic. Follow the additional instructions provided, including payment of the applicable service fee, if any. For details on fees, please refer to the Schedule of Fees section.

## RESCHEDULING, CANCELLATION, AND NON-COMPLETION OF TEST

#### Q. Can I reschedule my NaMMAT test date?

A. No, your registration is valid only on the test date that you selected.

## Q. I was unable to take the NaMMAT on my scheduled date. Can I use my previous registration for the next NaMMAT?

A. No, your registration is valid only for the test date indicated in the NaMMAT Registration Form. As stated in the BOI and Examinee Agreement, failure to take or complete the test on the scheduled test date under any circumstances totally forfeits your NaMMAT Registration.

#### Q. I want to cancel my registration. What should I do?

A. If registration has closed and you choose not to take the NaMMAT, there is no need to inform the NaMMAT Secretariat. If you miss your scheduled test date, your name will be excluded from the Masterlist of Test Scores sent to Philippine maritime schools and CHED offices.

## **TEST DAY INSTRUCTIONS**

#### Q. What time should I arrive at the test site for my exam?

A: You are advised to arrive at the test site at least 30 minutes before the time indicated on your Examination Permit. This will allow sufficient time for the security checks and ensure a smooth admission process into the building or test venue.

## Q. Can I bring a companion or guardian with me to the test site?

A. Yes, you may bring a companion or guardian; however, they will need to wait in the designated holding area or waiting grounds. Friends or relatives will not be allowed to have any contact with you once you have entered the testing room and while you are taking the test.

## Q. What to prepare on test day?

- 1. Required documents:
  - a. Valid ID (e.g., Official School ID, Passport, Driver's License, etc.)
  - b. NaMMAT Examination Permit
- 2. Pencils (No. 2 or HB) with/and erasers
- 3. One (1) piece **SMALL BAG OR PLASTIC ENVELOPE** for the required documents, personal valuables, prescription medicines, and other allowed items.

Note: Mobile phones or smartphones shall be placed inside your bags/envelopes and MUST be powered off before the start of the test

To know more about allowable and prohibited items, please see <u>Bulletin of Information: Steps 6 & 7.</u>

## Q. How long does it take to finish the test?

A. The NaMMAT is a two-part multiple-choice question exam with a total time allotment of 3 hours and 15 minutes. To know more, please read <u>Bulletin of Information: Step 5: Read the Description</u> of the NaMMAT.

#### Q. Can I drink during the test?

A. There is no designated break time during the exam. However, if you need to drink water, you may request permission from your Examiner. Please note that no additional time will be given for any time you spend drinking water.

#### Q. Can I go to the restroom while the test is ongoing?

A. There is no designated break time during the exam. If you need to use the restroom, you must first request permission from your Examiner before leaving the testing room. You are required to close your test booklet and place all test materials face down on your armchair before stepping out.

Only one examinee at a time will be allowed to leave and will be accompanied by a proctor. You must proceed directly to the restroom and return immediately to the testing room—visiting any other area of the test center is strictly prohibited.

Please note that no additional time will be given to compensate for time spent on restroom breaks.

#### **TEST RESULTS**

### Q. Do you provide electronic results?

A. Yes. The electronic copy of test results is available after twenty (20) CEM business days from the last date of test administration. Please save a copy of your electronic result. Access is available for a limited time only and will be inaccessible once the new registration opens.

#### Q. Do you provide hard copy of results?

A. No. Official NaMMAT results are provided in electronic format only. This includes the individual Examinee Report Form (ERF), which can be accessed through your NaMMAT account. Additionally, the Master List of Test Results (MTR) is shared with the Commission on Higher Education (CHED), Higher Education Regional Offices (HERO), and maritime higher education institutions (MHEIs).

#### Q. Can I use the electronic result for application purposes?

A. Yes, you can use your e-result for application purposes. The MHEIs or your target maritime schools will verify your result by cross-checking or comparing it with the MTR provided to them, which serves as their official reference for test results.

#### Q. I cannot open / access my old test results on the website. What should I do?

A: Access to test results is available only for a limited time and is usually disabled when new registration opens to manage website traffic. It's recommended to save a digital copy of your eresult for future reference. You may reach out to the NaMMAT Secretariat by filling out the "Contact Us Here" form to request assistance. Each case will be reviewed, and further instructions will be provided based on your specific situation.

#### Q. Who can see my NaMMAT scores?

A. Your NaMMAT scores will appear on the Masterlist of Test Results (MTR), which is shared with all Philippine maritime schools, CHED Office of Programs and Standards Development (OPSD) and CHED Regional Offices (CHEDRO). The MTR is the sole basis for maritime schools to verify the accuracy of test scores reported in the Examinee Report Form (ERF) which you present during the admission process.

## SCHEDULE OF SERVICE FEES

Request for Biographical Change = ₱ 200.00
 (free during registration period)

Pay only when instructed by the NaMMAT Secretariat
Merchant Name: Center for Educational Measurement, Inc.
BPI Current Account 1885-1133-34

## NaMMAT Contact Points:

## Official Requests Forms:

• For general queries: Contact Us form

#### Official Email Address:

nammat@cem-inc.org.ph

## NaMMAT Secretariat's Official Numbers:

Official Mobile Numbers: +63-917-154-4896, +63-999-221-2551

#### NOTE:

- We attend to tickets and follow-ups between Monday to Friday, except holidays, from 8:00 AM to 11:45 AM & 1:00 PM to 4:00 PM.
- To follow up on your ticket, text relevant details, such as your ticket number, test date, and application number to the any of the contact points of the NaMMAT Secretariat or NaMMAT Help Desk.